



Authorized Reseller - HybridLight South Africa

Warranty Policy

Manufacturer's Limited Lifetime Guarantee: Your Hybridlight product is warranted against all defects in material, workmanship, and manufacturer defects. Excludes abuse, batteries, and accidents. Limited only to replacement of this product. If you are having any problem with the light, please don't hesitate to contact us at info@hybridlight.co.za and we will assist you.

Resellers:

Warranty Replacement - if a consumer returns a defective unit to you, you can choose to replace the item with your existing stock. You can then send the defective unit back to us and the unit will be replaced at no cost and shipped with your next order. You are responsible for shipping both ways.

Consumers: Alternatively, the Consumer can contact us directly and choose one of the following two options:

Option 1 – the consumer contacts the distributor at warranty@hybridlight.co.za to receive a return authorization number (RA#). They will then be provided shipping details to send the defective unit back to the distributor and the distributor will replace the item. The consumer pays shipping costs both ways.

Option 2 – the consumer contacts the distributor at warranty@hybridlight.co.za to receive a return authorization number (RA#). The consumer can then choose to purchase any of the available Hybridlight products at 50% off MSRP and the distributor will ship the replacement item and the additional item at no shipping cost to the consumer.